

**PROCEDURE FOLLOWED IN DECISION MAKING PROCESS INCLUDING**  
**CHANNEL OF SUPERVISION**

THE ACTIVITIES AT THE FIELD UNIT LEVEL ARE SUPERVISED BY THE RESPECTIVE SUPERVISORS IN DIFFERENT GRADES. FOR ELECTRICAL POWER SUPPLY SYSTEM, THERE ARE 11 DEPOT IN-CHARGES AS JE/POWER/BKN, SSE/POWER/LGH, SSE/POWER/RTGH, SSE/POWER/SDLP, SSE/POWER/HSR, SSE/POWER/BNW, SSE/POWER/SOG, JE/POWER/HMH, SSE/POWER/SGNR, & SSE/POWER/CUR, JE/POWER/SSA, WHO MANAGES THE DEPOT OPERATION & MAINTENANCE ACTIVITIES AND TAKE MINOR DECISIONS FOR DAY TO DAY TO MAKE AVAILABILITY OF RELIABLE POWER SUPPLY. THERE ARE 05 DEPOTS SSE/CHG/BKN, SSE/CHG/LGH, SSE/CHG/SGNR, SSE/CHG/HSR & SSE/CHG/BNW FOR MAINTENANCE AND SMOOTH RUNNING OF AC COACHES AS WELL AS NON-AC COACHES. THE EXTRAORDINARY CASES WHERE DECISIONS AT THESE LEVELS ARE NOT POSSIBLE, THE ISSUE IS REFERRED TO THE HIGHER AUTHORITIES I.E. ADEE/G. MAJOR DECISIONS LIKE POLICY DECISIONS, STAFF WELFARE, CREATION OF POSTS, ADDITIONAL ASSETS, CREATION OF FACILITIES ETC. ARE TAKEN BY THE BRANCH OFFICER I.E SR. DEE/G. THE DECISIONS WHICH ARE BEYOND THE COMPETENCY OF THE SR. DEE/G IS REFERRED TO ADRM OR DRM OR THE CASE IS SENT TO ZONAL HQ FOR FURTHER DISPOSAL AT HIGHER LEVEL.