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भारत सरकार/ GOVERNMENT OF INDIA
रेल मंत्रालय / MINISTRY OF RAILWAYS
रेलवे बोर्ड / RAILWAY BOARD

No.TC-II/2003/20/Covid19

New Delhi, dated 19.03.2020

NWR Principal Chief Commercial Managers,
All Zonal Railways.

Sub: Withdrawal of concession in passenger fare for all categories of passengers except 4 categories of Divyangjan and 11 categories of patients till further advice in view of health advisory issued regarding COVID-19

In view of health advisory issued regarding COVID-19 and to discourage passengers from undertaking non-essential travel, it has been decided, as a special case, that no concessional UTS and PRS Ticket for all categories of passengers except Students, 4 categories of Divyangjan and 11 categories of patients shall be issued.

2. The above shall be applicable for tickets booked on or after 20.03.2020 till further advice.
3. CRIS & IRCTC may make necessary changes in the software.
4. Necessary instructions shall be issued to the all concerned.

Shelly

(Shelly Srivastava)
Director Passenger/Marketing
Railway Board

Copy forwarded for information & necessary action to:

1. CRB, MT, FC, DG/RHS, Railway Board. For information
2. MD, Centre for Railway Information System (CRIS), Chanakyapuri, Near National Rail Museum, New Delhi, for making necessary changes in the PRS and UTS softwares.
3. MD, IRCTC, B-148, 11th Floor, Statesman House, Barakhamba Road, New Delhi.
4. CMD/KRCL/Navi Mumbai



Shelly

(Shelly Srivastava)
Director Passenger/ Marketing
Railway Board

As per Railway Board letter number TC-II /2003/20/Covid19 dated 19.03.2020 following concession will only be entertained from patient and student on booking and PRS remaining concession will not be entertained.

S.No.	Concession Name	Category	Remarks
1	Divyagjan.	Ortho Handicap	Mentioned in Appendix 1/45 on concession book IRCA coaching tariff number 26 Part I Vol II page number 235.
		Blind	
		Deaf and Dumb	
		Mental retarded person	
2.	Student.	All Student	
3.	11 category of Patient.	Cancer	Mentioned in Appendix 1/46 on concession book IRCA coaching tariff number 26 Part I Vol II page number 236.
		Thalassemia Major	
		Heart(only for heart Operation)	
		T.B/Lupas Valgaris	
		Ostomy Patients	
		Non Infection Leprosy	
		Patients suffering from severe /moderate from of Hemophilia.	
		AIDS patient for treatment from nominated ART centers.	
		Kidney Patient only for dialysis/Kidney Transplant.	
		Aplastic Anaemia for treatment/ periodic check up	
		Sickle cell Anaemia	

Note:-

1. No other concession will be entertained whether issued before 20.03.2020 or have validity up to any date/period.
2. Staff deal other than above mentioned concession with plea that system accepting other concession will responsible for negligent working.
3. Before exchange of concession validity must be checked properly.
4. Military concession or Railway Pass/PTO form will remain valid.

LIST OF DIFFERENT CATEGORIES OF PERSONS GRANTED CONCESSION ON INDIAN RAILWAYS ALONGWITH ELEMENT OF CONCESSION.

S. No	CATEGORY OF PERSONS	PERCENTAGE OF CONCESSION*
I	Persons with Disabilities (Divyangjan)	
1	Orthopaedically Handicapped/ Paraplegic persons who cannot travel without escort – for any purpose	75% in 2nd, SL, 1st Class, 3AC, AC chair Car 50% in 1AC and 2AC,
2	Mentally retarded persons who cannot travel without escort - for any purpose	25% in 3AC & AC Chair Car of Rajdhani/Shatabdi trains 50% in MST & QST
3	Person with visual impairment with total absence of sight travelling alone or with an escort - for any purpose	One escort is also eligible for same element of concession
4	Person with hearing and speech impairment totally (both afflictions together in the same person) travelling alone or with an escort - for any purpose.	50% in 2nd, SL and 1st Class 50% in MST & QST - One escort is also eligible for same element of concession
II	Patients	
5	Cancer patients travelling alone or with an escort for treatment/periodic check-up.	75% in 2nd, 1st class & AC chair car 100% in SL & 3AC 50% in 1AC & 2AC - one escort eligible for same element of concession (except in SL & 3AC where escort gets 75%)
6	Thalassemia patients travelling alone or with escort for treatment/periodic check-up	75% in 2nd, SL, 1st Class, 3AC, AC chair Car
7	Heart patients travelling alone or with an escort for heart surgery	50% in 1AC and 2AC, - One escort is also eligible for same element of concession
8	Kidney patients travelling alone or with an escort for kidney transplant Operation/Dialysis	
9	Haemophilia Patients – severe & moderate form of disease - travelling alone or with an escort for treatment/periodical check up.	75% in 2nd, SL, 1st Class, 3AC, AC chair Car - One escort is also eligible for same element of concession
10	T.B./Lupas Valgaris patients travelling alone or with an escort for treatment/periodical check-up	75% in 2nd, SL and 1st Class - One escort is also eligible for same element of concession
11	Non-infectious Leprosy patients - for treatment/periodical check-up.	75% in 2nd, SL and 1st Class - One escort is also eligible for same element of concession
12	AIDS patients - for treatment/check-up at nominated ART Centres.	50% in 2nd Class
13	Ostomy patients - travelling for any purpose.	50% in MST & QST - One escort is also eligible for same element of concession.
14	Sickle cell Anaemia - for treatment/periodical check-up	50% In Sleeper, AC Chair Car, AC 3-tier and AC 2-tier classes
15	Aplastic Anaemia - for treatment/periodical check-up.	50% In Sleeper, AC Chair Car, AC 3-tier and AC 2-tier classes.

III	Students	
16	Students going to hometown & educational tours - General Category - - SC/ST Category - -Girls upto Graduation Boys upto 12th standard (including students of Madrasa) between home & school	• 50% in 2nd and SL class • 50% in MST/QST • 75% in 2nd and SL class • 75% in MST/QST Free second class MST
17	Students of Govt. schools in rural areas - for study tour - once a year.	75% in 2 nd class
18	Entrance exam - Girls of Govt. schools in rural areas - for national level for medical, engineering, etc. entrance exam.	75% in 2 nd class
99	Concession to students appearing in main written examination conducted by UPSC & Central Staff Selection Commissions.	50% in 2 nd class
20	Foreign students studying in India - travelling to attend camps/seminars organised by Govt. of India and also visit to places of historical & other importance during vacations.	50% in 2 nd and SL class
21	Research scholars upto the age of 35 years - for journeys in connection with research work.	50% in 2 nd and SL class
22	Students and non-students participating in Work Camps	25% in 2 nd and SL class
23	Cadets and Marine Engineers apprentices undergoing Navigational/ Engineering training for Mercantile Marine - for travel between home and training ship.	50% in 2 nd and SL class

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CCM

No. TCII/2196/11/OH/Policy

Rail Bhavan, New Delhi, dt. 18.06.2014

The General Manager (Commercial),
All Zonal Railways.

NWR

Sub:- Revision of Concessional forms (combined form) for all the four categories of handicapped persons and for all categories of Patients except ostomy patients.

In order to simplify the concessional forms and make them user-friendly it has been decided to have a combined concession form for all categories of disabled persons and another single form (separately for outward and return journey) for all categories of patients except ostomy patients.

The revised Concessional form (combined form) for all the four categories of handicapped persons (one form) and the revised Concessional form for all categories of Patients (except ostomy patients)- two forms i.e. One for outward and one for return journey are enclosed.

Zonal railways may print the revised forms and supply them to all concerned.

The revised forms shall come into effect w.e.f 15.07.2014.

However, the concession certificates already issued on the pre-revised forms shall continue to be valid till the expiry period of the concession certificate's validity.

Necessary instructions should be issued to all concerned.

13/6/14

(Vikram Singh)

Director Passenger Marketing
Railway Board

Copy to: 1. CCM/PM all Indian Railways

2. IRCA, Chelmsford Road, New Delhi for issue of necessary correction slip in coaching tariff no 25 Part 1 (Vol II).

3. MD/KRCL.

4. GM/Metro Railway/Kolkata.

5. MD/CRIS, Chanakyapuri, New Delhi



888
19/6/14

18/6

Paste passport
Size photograph
Duly signed
And stamped by
The issuing doctor

This is to certify that KM/Shri/Smt _____ whose particulars are furnished below is a bonafied **ORTHOPAEDICALLY HANDICAPPED/PARAPLEGIC PERSON/PATIENTS WHO CANNOT TRAVEL WITHOUT THE ASSISTANCE OF AN ESCORT/MENTALLY RETARDED PERSON WHO CANNOT TRAVEL WITHOUT AN ESCORT/COMPLETELY BLIND PERSON/TOTALLY DEAF & DUMB PERSON ***

Particulars:

- a) Address : _____
b) Father's/Husband's Name : _____
c) Age: : _____
d) Sex : _____
e) Nature of Handicap: (To be written by doctor whether the disability is temporary or Permanent) : _____
f) Signature or thumb impression of the person seeking concession(not necessary for those with Both hands missing or non-functional): _____

(Signature of Government Doctor#)

Place: _____
Date: _____

Clear seal of Government
Hospital#

Seal containing full name and
Regn .No. of the Doctor#.

*Strike out where not applicable.

For blind persons RMP/head of institution for the blind recognized can also issue certificate for blind.

Note:

1) The certificate should be issued only to those **ORTHOPAEDICALLY HANDICAPPED/PARAPLEGIC PERSON/PATIENTS WHO CANNOT TRAVEL WITHOUT THE ASSISTANCE OF AN ESCORT/MENTALLY RETARDED PERSON WHO CANNOT TRAVEL WITHOUT AN ESCORT/COMPLETELY BLIND PERSON/TOTALLY DEAF & DUMB PERSON**. The photo must be signed and stamped in such a way that doctor's signature and stamp appears partly on the photo and partly on the certificate.

2) For Mentally retarded persons/Completely blind persons/Deaf and dumb persons (both afflictions together), the certificate will be valid for five years from the date of issue. For temporary disability in the case of orthopaedically/paraplegic persons, the certificate will be valid for 5 years and in case of permanent disability, the certificate will remain valid for (i) five years, in case of persons upto the age of 25 years, (2) ten years, in case of persons in the age group of 26 to 35 years and (3) in case of persons above the age of 35 years, the certificate will remain valid for whole life of the concerned persons. After expiry of the period validity of the certificate, the person is required to obtain a fresh certificate.

3) Photocopy of this certificate is accepted for the purpose of grant of concession. The original certificate will have to be produced for inspection at the time of purchase of concessional ticket and during the journey, if demanded.

4) No alteration in the form is permitted.

Concession certificate for patients

Concession to Cancer/ Thalassemia/ Heart / T.B./Lupas Valgaris/ Non-infectious Leprosy Major / Patients suffering from severe/moderate form of Hemophilia/ Aids/ Sickle cell Anaemia/ Aplastic Anaemia patients -

Outward Journey

Form for the purpose of issue of Rail Concession to Cancer/ Thalassemia/ Heart / T.B./Lupas Valgaris/ Non-infectious Leprosy Major / Patients suffering from severe/moderate form of Hemophilia/ Aids/ Sickle cell Anaemia/ Aplastic Anaemia** to be used by Officer-in -charge of the recognized hospital by Health Department of central Government or the concerned State Government

To

The Station Master,

----- (Station)

----- (Railway)

This is to certify that Mr./mrs./Ms. _____, whose particulars are furnished below, is bonofide Cancer/ Thalassemia/ Heart / T.B./Lupas Valgaris/ Non-infectious Leprosy Major / Patients suffering from severe/moderate form of Hemophilia/ Aids/ Sickle cell Anaemia/ Aplastic Anaemia patients ** and is required to travel from _____ (Station) to _____ (station). The patient has secured admission for treatment/is travelling for periodically check up at _____ + hospital.

Particulars of the Patient

- (a) Age
(b) Sex

Station _____

Date _____

Signature _____

Officer-in-charge of the

(Hospital/Institute recognized by
Health Department of central
Government/ State Government
(Name of the State)

Seal/Stamp of the
hospital/Institute

** Strike out where not applicable.

+ . Indicate name of the Hospital (recognized by Health Department of Central Government or the State Government concerned).

Note:

1. This certificate is valid for three months from the date of issue except for cancer patients which is valid for one year.
2. No alteration in this form is permitted
3. Certificate should be issued to patients only for travelling from the station serving his place of residence to the station serving the recognized Hospital.

Concession certificate

Return Journey

Concession to Cancer/ Thalassemia/ Heart / T.B./Lupas Valgaris/ Non-infectious Leprosy Major / Patients suffering from severe/moderate form of Hemophilia/ Aids/ Sick cell Anaemia/ Aplastic Anaemia/ Ostomy patients** to be used by Officer-in -charge of the Hospital recognized by Health Department of central Government or the concerned State Government

The Station Master,

This is to certify that Mr./Mrs/Ms _____, whose particulars are furnished below, is a bonafide Concession to Cancer/ Thalassemia/ Heart / T.B./Lupas Valgaris/ Non-infectious Leprosy Major / Patients suffering from severe/moderate form of Hemophilia/ Aids/ Sick cell Anaemia/ Aplastic Anaemia/ Ostomy patients ** required to travel from _____ (Station) to _____ (station) on discharge from/after re-examination/periodical checkup at _____ + hospital.

Particulars of the Patient

(a) Age
(b) Sex

Station _____

Date _____

Signature _____

Officer-in-charge of the
Hospital/Institution recognized by Health
Department of central Government/ State
Government
(Name of the State)

Seal/Stamp of the
Hospital/Institute

** Strike out where not applicable.

+. Indicate name of the Hospital, etc

Note:

1. This certificate is valid for three months.
2. No alteration in this form is permitted.
3. Certificate should be issued to patients only for travelling from the station serving the recognized hospital to the station serving his place of residence.