

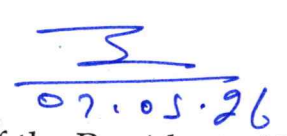
"Notice for Inviting Applications"

(No. NWR-HQ0Comm(CATG)/63/2020 dt. 07.05.2026)

Applications are invited by Principal Chief Commercial Manager/North Western Railway on behalf of President of India from reputed BIS approved manufacturers/suppliers of Packaged Drinking Water (as described in form) who are willing to supply Packaged Drinking Water (PDW) on mobile & static catering units over North Western Railway. The interested Manufacturer Firms/Suppliers should send their applications on prescribed application form. The application form fees of Rs 6300/- (non refundable) and short listing registration fees as mentioned in annexure -I of the application form should also be submitted within 10 days from last date of submission of application form after creation of MeRS ID in portal, failing which application will be summarily rejected. Last date for submission of application form is 08.06.2026 upto 15.00 hrs and opening of applications on the same day i.e. 08.06.2026 at 15.30 hrs. The application form can also be downloaded from NWR's website "www.nwr.indianrailways.gov.in".

All details of terms & conditions as well as application form are available on NWR's website.

Address:-
Principal Chief Commercial Manager,
North Western Railway, HQ Office,
Jawahar Circle, Malviya Nagar,
Jaipur - 302017.


On behalf of the President of India,
Dy. Chief Commercial Manager/Claims & Catg.
North Western Railway, Jaipur.

‘आवेदन पत्र आमंत्रण सूचना’

(No. NWR-HQ0Comm(CATG)/63/2020 dt. 07.05.2026)

भारत के राष्ट्रपति की तरफ से प्रमुख मुख्य वाणिज्य प्रबन्धक, उत्तर पश्चिम रेलवे, प्रधान कार्यालय द्वारा इस रेलवे पर संचालित समस्त खानपान इकाईयों (स्टेटिक एवं मोबाईल) पर पैकेज्ड ड्रिंकिंग वाटर (बीआईएस प्रमाणित) की आपूर्ति करने हेतु इच्छुक निर्माताओं/आपूर्तिकर्ताओं से निर्धारित प्रारूप में आवेदन पत्र आमंत्रित किये जाते हैं। उक्त उल्लेखित आवेदन पत्र/डाक्यूमेंट जिसका निर्धारित मूल्य रू0 6300/- (छः हजार तीन सौ मात्र) हैं, एवं रजिस्ट्रेशन शुल्क जो कि आवेदन पत्र के अनुलग्नक - I के अनुसार है वह आवेदन पत्र की अंतिम तिथि से 10 दिवस के अन्दर **MeRS PORTAL** के माध्यम से जमा करवाना अनिवार्य है, अन्यथा आवेदन निरस्त कर दिया जायेगा। आवेदन पत्र में प्राप्त आवेदक के विवरण के अनुसार **MeRS ID** इस कार्यालय द्वारा बनाई जायेगी। आवेदन पत्र अंतिम तिथि 08.06.2026 को 15.00 बजे तक जमा होंगे। प्राप्त आवेदन पत्र अंतिम तिथि 08.06.2026 को 15.30 बजे खोले जायेगे। अन्य नियम एवं शर्तें तथा आवेदन पत्र इस रेलवे की वेबसाइट **www.nwr.indianrailways.gov.in** पर उपलब्ध हैं।

संपर्क एवं आवेदन का पता :-

प्रमुख मुख्य वाणिज्य प्रबन्धक,
प्रधान कार्यालय (उ.प.रेलवे),
जवाहर सर्किल, मालवीय नगर,
जयपुर - 302017




07.05.26

कृते भारत के राष्ट्रपति एवं उनकी ओर से
उप मुख्य वाणिज्य प्रबन्धक/दावा एवं खानपान
उ.प.रेलवे, जयपुर।



FORM NO: _____

RECEIPT NO: _____

For Official use only

Principal Chief Commercial Manager,
North Western Railway,
Headquarter Office,
Jawahar Circle, Malviya Nagar,
Jaipur-302017.
Fax: 0141-2725862

SUPPLIER REGISTRATION FORM

For short listing of popular brands of BIS approved Packaged Drinking Water on Mobile & Static catering units over NWR.
Last date of submission of application form 08.06.2026 upto 15.00 hrs and opening of applications on same day at 15.30 hrs.

Cost of Application Form Rs. 6300/- + Applicable GST per set, non-refundable. Free to MSEs/Startup Firms.

M/s. _____

Mobile:- _____

Tel. No:- _____

E- Mail:- _____



INSTRUCTIONS

1. The short listing form can be downloaded from NWR's website www.nwr.indianrailways.gov.in. The form should be dully filled and signed/stamped by the applicant. Form fees of Rs 6300/- (non refundable) and short listing registration fees as mentioned in annexure -I of the application form should also be submitted within 10 days from last date of submission of application form after creation of MeRS ID in portal, failing which application will be summarily rejected. If the application/brand is not shortlisted, full fees will be refunded.
The fees should be deposited through MeRS (Miscellaneous E Receipts System) in Railway's account, for which the applicant will be registered in MERs portal, hence the following details will be required :-
 - (i) Name of Firm :-
 - (ii) Name of Contact Person :-
 - (iii) Mobile No. on which link will be send for payment :-
 - (iv) E - mail id :-
 - (v) GST No. of firm :-
 - (vi) Address:-
 - (vii) State:-
 - (viii) State Code:-
2. The registration shall be valid for a period of 2 years. The registration fee of the short listed suppliers will never be refundable. In case a brand is banned, the registration fee shall be forfeited.
3. The application form is available free of cost for certified and valid MSEs/Startup Firms 50% relaxation in non-refundable registration fee is also given to MSEs/Startup Firms as detailed below:-
 - A. Static Catering Units - 1,45,000/-.
 - B. Mobile Catering Units - 2,10,000/-.
 - C. Both type of Catering Units - 3,55,000/-.
4. Certified MSEs/Startup Firms will be given 50% relaxation in the turnover criteria as mentioned in Annexure-1 and relaxation of one year experience in turnover criteria.
5. For Packaged Drinking Water:- "On North Western Railway Jaipur, Gandhi Nagar Jaipur, Durgapura, Dausa, Bandikui, Alwar, Ringus, Rewari, Ajmer, Bhilwara, AbuRoad, Udaipur, Rana Pratap Nagar, Marwar Jn., Jodhpur, Bhagat Ki Kothi, Bikaner, Hanumangarh & Sriganganagar stations has been declared as mandatory stations for sale of only Rail Neer PDW. Hence, other brand PDW will not be permitted to sold at these stations. However, for all other stations falling in NWR, the sale of PDW shall be allowed. Further, in case of any exigency where the IRCTC is not able to supply its PDW i.e. Rail Neer, then the sale of approved/shortlisted PDW will be allowed at such station where Rail Neer is not available for the time being when IRCTC is unable to supply Railneer." Also in future if any other station is included for mandatory sale of Rail Neer then the approved/shortlisted brand of PDW will not be permitted for sale at that station and no refund will be granted in this regard.
6. In the space given on the top of the form, indicate the name of PDW brand for which short-listing for supplies to licensee units is sought. Each form is valid for one brand only.
7. Information desired in all fields is essential. Applicants must comply with the corresponding query. If the space provided is not sufficient, the applicant may attach extra sheet(s). Applicants should fill in all fields, if the field is not applicable, write 'Not Applicable'.
8. All the details must be given along with required supporting documents.
9. North Western Railway reserves the right to accept/reject any or all applications at any point of time/stage without assigning any reason thereof.
10. North Western Railway's decision on Short-listing of applicants shall be final and binding.
11. The Short-listing will be valid for 2 (two) year from the date of issue of letter for short listing. However, it may be further extended; if considered necessary by the railway administration.
12. North Western Railway reserves the right to inspect the production/Manufacturing units of the applicant, as and when deemed necessary.
13. Railway reserve the right to change/modify/amend any or all of the provisions of this form at any stage.
14. The applicant shall submit the application in the prescribed format duly filling all the columns by relevant information (No column should be left blank) and seal it in an envelope and mark the envelop as "Permission/short listing of BIS approved Packaged Drinking Water (PDW) in 1000ml/500ml on Mobile or Static or Mobile & Static both types of catering units over NWR" and addressed to Principal Chief Commercial Manager, North Western Railway, Headquarter Office, Jawahar Circle, Malviya Nagar/Jaipur-302017. Application should reach as detailed above up to 08.06.2026 at 15:00Hrs.

Signature of applicant



15. Application submitted by Fax, e-mail shall not be entertained and shall be rejected.
16. Application received by railway after the specified time on due date shall not be eligible for consideration and shall be summarily rejected. The application(s) sent by registered post or courier received at the aforementioned address after the due date & time, the same will be treated as 'LATE' and not be considered at any stage.
17. NWR reserve the right to cancel the procedure & short listing at any time without giving any reason/information. In such case the cost of form will not be refundable.
18. In case of complaints, action may be taken including to issue warning/fine/exemplary fines/ cancellation of short listing/ blacklisting of the brand as per the gravity of the complaints as per the level of competency. The party may prefer appeal within 30 days from the date of communication of action. In case of delay in preferring the appeal, the party has to explain the reason of delay and condonation may be reviewed/approved at level of authority higher to the authority that has imposed the action/ penalty.
19. Sampling for testing etc. Railway will have full authority to collect random samples for different batches of PDW in sufficient quantity for subjecting these samples to any NABL/FSSAI accredited labs to ensure that these samples conform the specification mentioned in annexure-III. The cost of such testing shall be borne by the applicant and shall be deposited to railway administration as and when demanded by railway administration.
20. It will be sole discretion of railway administration whether a brand of PDW to be permitted for sale over railway if a bottle of such PDW does not fulfill the required specification.
21. In case of any misdeclaration and providing misleading information by the firm in the application form railway reserve right to blacklist the firm for the period to be decided by railway, impose penalty besides forfeiture of registration fee.
22. Railway may consider the replacement/addition of manufacturing plants of approved brand of PDW subject to suitability of the plant proposed to be replaced/added as per the terms & conditions for which a formal request has to be made by the authorized party. Replacement/addition of a manufacturing plant will only be allowed twice within the validity of 2 years of the brand of PDW. Replacements/addition can be permitted by the accepting authority ensuring that plants going to be replaced/added possess requisite papers viz. BIS certificate, NABL test reports, FSSAI license etc. The accepting authority has the right to decline any such request.
23. In case the mother plant of the short listed brand is delisted or stopped for sale due to non fulfillment of required criteria of BIS/FSSAI in time, all the approved plants of such brand shall also be delisted/stopped from sale of such brands as per the decision taken by Railway administration.

Application Form for Short listing of BIS approved Brand(s) of _____ (Name of Packaged Drinking Water Brand) for bringing them on short-listed/approved list over NWR.

- (Note:** 1. Please mention the category of catering units applied for supplying PDW as per Annexure-I. (i.e. static or mobile or static and mobile both).
 2. The Registration Fee of Applicants not considered for short listing will be refunded according to Bank details furnished by them in Annexure-II.
 Implicitly, no application/communication will be needed from applicant's side.

Sr. No	Particulars	Details (May attach sheets. Please ensure that each sheet is properly marked in this column as "Enclosure -I", II and so on)
1.	Name of Brand (Enclose copy of Certificate for registration of the brand issued by Registrar of Trade Marks.)	
2.	If Brand is registered by other than applicant then the applicant should attach such documents viz. Agreement etc in proof of having authorization to use the trademark.	
3.	Please enclose a self declaration that certificate by BIS/FSSAI is valid on date and any change in certification shall be immediately advised to Railway.	



4.	Name and full address of the Applicant/Manufacturer of the brand with telephone & Fax Number (Use extra sheet if required)	Office
		Plant/Factory.
5.	Status of Applicant- Proprietorship/Partnership/Private Co./Public Ltd. Co./Cooperative/SSI Copy of applicable certificate such as Incorporation Certificate, Partnership Deed, memorandum of Articles & Articles of Association etc.	
6.	The firm must fulfill eligibility criteria in regards to Turn over from manufacturing and sale of Packaged Drinking Water for the brand applied for only for last 02 Financial Years.i.e.2024-25 & 2025-26. Please enclose Balance sheets & P&L Accounts for last 02 Financial Years i.e.2024-25 & 2025-26 <u>duly audited by a CA. The certificate from CA who has prepared the Balance sheet should be enclosed.</u>	
7.	Complete details and full address with telephone & Fax Number of Each and every Plant/Factory/ manufacturing unit of the PDW for which short listing is requested. <u>Note: (i) This should be understood that PDW produced/ manufactured from Plant/Factory/ manufacturing units mentioned in this column only will be valid for sale over the catering units managed by this railway as specified in Annexure-I.</u> <u>(ii) The product PDW/ manufactured from Plant/Factory/ manufacturing unit not mentioned in this column will not be covered under this short listing and shall be treated unauthorized for which punitive action shall be taken including seizure of such unauthorized PDW.</u>	
8.	Valid license under FSSAI/BIS certificate for each and every Plant/Factory/ manufacturing units mentioned in item 7 above should be enclosed.	
9.	Please enclose Test report for each and every Plant/Factory/ Manufacturing units mentioned in item 7 above from a Govt. approved/NABL Accredited Laboratory, not older than 6 months from the last date for submitting this application form, certifying that the PDW is fit for human Consumption and/ confirms the specifications and standards mentioned in Annexure-III.	
10.	Enclose copy of Permanent Account Number (PAN) Card.	
11.	Sales Tax/TIN registration Nos. & GSTIN (Enclose copy of the Registration certificate)	
12.	Affidavit:- The applicant have to submit an affidavit (i) The Firm/company and its brand/product is not been banned/black listed by any Zonal Railway or IRCTC over Indian Railway. (ii) The fact/statements mentioned in the Application and Documents submitted with the application are genuine and true. If Railway Administration finds/ statement/documents fake or wrong, at any point of time my application may be rejected and suitable penalty including termination of registration, blacklisting, banning and debarring may be imposed.(iii) Documents submitted with at the time of short listing are same & valid as on date. (The affidavit should be submitted in original on Rs. 500/- non judicial stamp duly Notarized.	



13.	Approval/permission/shortlisted by any Zone of Indian Railways/IRCTC during the last two years, if any (copy to be enclosed) (Optional).	
14.	Please indicate shelf life of the PDW.	
15.	Name, address, Contact No. and E-Mail.ID of CA who certified the turnover for the last 02 Financial Years. i.e. 2024-25 & 2025-26. (If the certificates are issued by different CAs, these details are to be furnished for each CA.)	
16.	Enclose copy of registration certificate for MSEs/ Startup Firms.	

- I. The company/firm should be registered for manufacturing and selling similar PDW in India.
- II. The company/Firm must attach a copy of certificate issued by BIS for the brand of Packaged Drinking Water applied for short listing. Further, the firm/company must attach declaration that the certification by BIS is valid on the date of application submitted for short listing and any change in certification shall be advised immediately to Railway.
- III. The company/firm should possess valid license (BIS/FSSAI etc.,) issued by competent Government Authority.
- IV. The Brand, for which Short-listing is sought, should be registered.
- V. The Company/Firm should enclose copy of all relevant documents, in support of requisite information.
- VI. The applicant has to pay registration fee as per details given in annexure -I (MSEs/Startup firms are required to pay registration fee as per item no. 4 of the instructions of this form) through MeRS portal generated ID of the applicant.
- VII. The registration shall be valid for a period of 2 years. In case a brand is banned the registration fee shall be forfeited.
- VIII. The registration fee of the short listed suppliers will be not refundable and valid for 2 Years only.
- IX. If the applicant/manufacturer/company/firm manufacturing/ produce products other than the PDW brand applied for short listing also, the turnover from sale of PDW brand applied for only must be certified by the C.A on a separate paper and enclosed with this application form.
- X. NABL Accredited lab report not older than 6 months from the last date of submission of application to be submitted.

Send your application on the following address:

Principal Chief Commercial Manager

North western Railway

Headquarter Office,

Jawahar Circle, Malviya Nagar,

Jaipur-302017.



Other Terms & Conditions:-**The brand applied for short listing must conform the following:-**

1. The "packaged drinking water" means water derived from any source of potable water which is subjected to treatments, namely, decantation, filtration, combination of filtration, aeration, filtration with membrane filter, depth filter, cartridge filter, activated carbon filtration, demineralization, remineralization, reverse osmosis & packed. It may be disinfected to a level that will not lead to harmful contamination in the drinking water. It may be disinfected by means of chemical agents and/ or physical method of the number of micro- organism to a level that does not compromise food safety or suitability.
2. The "packaged drinking water" shall be packed in clean, sterile colourless, transparent and tamperproof bottles /containers made of polyethylene (PE) conforming to IS:10146 or polyvinyl chloride (PVC) conforming to IS:10151 or polyalkylene terephthalate (PET and PBT) conforming to IS:12252 or polypropylene conforming to IS:10910 or foodgrade polycarbonate or sterile glass bottles suitable for preventing possible adulteration or contamination of the water. Seal should be tamper proof. All packaging material of plastic origin shall pass the overall migration and colour migration limits as laid down in the relevant Indian Standards for products for respective packaging materials.

3. Marking:-

- The following particulars shall be marked legibly and indelibly on the label of the bottle/container:-

"Packaged Drinking Water"

Packed for Indian Railways as per IS 14543:2004 standards

MRP:- Rs.14/- of 1 litre & Rs. 9/- of 500ml.

- Brand name
- Name of Manufacturer with address and telephone number
- Batch or code number
- Date of processing/packing
- Best for consumption up to -----(Date/month in capital letters)
- Net volume,
- RAILAHAR & Swach Bharat Mission Logo.
- Direction for storage and
- Message" CRUSH AFTER USE"
- For sale over static railway catering units or for sale over mobile railway catering units or for sale over mobile and static railway catering units (as applicable).

4. Specifications:-

The "Packaged drinking Water" shall conform to the listed fifty one(51) specification as mentioned in "Annexure-III".

5. Labeling Prohibitions:-

No claims concerning medicinal (preventive, alleviative or curative) effects shall be made in respect of the product covered by the standard. Claims of the other beneficial effects related to the health of the consumer shall not be made. The name of the locality, hemlet or specified place may not form part of the trade name unless it refers to packaged water collected at the place designated by that trade name. The use of any statement or of any pictorial device which may create confusion in the mind of the public or in any way mislead the public about the nature, origin, composition and properties of such waters put on sale is prohibited.

6. The product should be certified by BIS and the containers should have BIS/ISI mark on them.
7. Railway will continue to conduct inspections and check through commercial and medical departments including joint inspections under quality control and under FSSAI who will ensure that the norms are followed at processing and distribution point for firms and if any sample found unsatisfactory during the testing as per prescribed norms, North Western Railway reserves the right to take necessary action as per extant policy guidelines/instructions and if, any penalty/penalties imposed for irregularities/found unsatisfactory sample, firm/firms should be liable/binding for deposition of the same without fail.



VERIFICATION

- I/We _____ solemnly declare that to the best of my/our knowledge and belief, the information given in this application form and the annexure and statements accompanying it are correct, complete and truly stated and also that we shall be bound by the acts of my/our duly constituted attorney.
- I/We understand that, in case the brand is not shortlisted due to some reasons, the Registration Fees deposited shall be returned to the party without any interest. Form cost will not be refunded.
- It is certified that this is not a tender form but a review for short listing of brands of items for Licensee units only.
- Samples of the product are also required to be sent as & when demanded for short listing, free of cost to North Western Railway.

The following person(s) may be contacted for any information or clarifications relating to this Registration Form:

Name _____

Designation: _____

Telephone: _____

Mobile: _____

E-Mail: _____

Dated: _____

SEAL _____

(Signature of the Applicant)

Address: _____



Eligibility Criteria: Annexure-I

The firm should have requisite turnover, as given below, from sale of Packaged Drinking water for which short listing is sought, for the last two financial Years. i.e. 2024-25 & 2025-26.

S. No.	Name of the Items and Quality Standards	Turnover from manufacturing & sale of the PDW brand per annum for brand applied only	Registration Fees (Non-refundable) for sale over catering units of NWR for two years+ Applicable GST.
1.	BIS approved Packaged Drinking Water 1 litre/500ml (Must conform to IS 14543:2004 Standards)	Rs.5.00 Cr.	Rs. 2,90,000/- for static catering units. Rs. 4,20,000/- for Mobile catering units. Rs. 7,10,000/- for both types of catering units.

Note:- The turnover from manufacturer & sale of PDW brand per annum must be certified by CA and enclosed with application form.



Annexure-II

1.	Name of the Party/Applicant	
2.	Name of the Bank	
3.	Name of the Bank Branch & Address.	
4.	Account No.	
5.	IFSC Code.	
6.	MICR Code.	



Annexure - III

4. Specifications :

The "Packaged Drinking Water" shall conform to the following fifty one (51) specifications:

S.No	Characteristics	Requirements
1.	Colour	Not more than 2 Hazen Units/True Colour Units
2.	Odour	Agreeable
3.	Taste	Agreeable
4.	Turbidity	Not more than 2 nephelometric turbidity unit (NTU)
5.	Total Dissolved Solids	Not more than 500 mg/litre
6.	PH	6.5 - 8.5
7.	Nitrates (as NO ₃)	Not more than 45 mg/litre
8.	Nitrites (as NO ₂)	Not more than 0.02 mg/litre
9.	Sulphide (as H ₂ S)	Not more than 0.05 mg/litre
10.	Mineral Oil	Not more than 0.01 mg/litre
11.	Phenolic compounds (as C ₆ H ₅ OH)	Not more than 0.001 mg/litre
12.	Manganese (as Mn)	Not more than 0.1 mg/litre
13.	Copper (as Cu)	Not more than 0.05 mg/litre
14.	Zinc (as Zn)	Not more than 5 mg/litre
15.	Fluoride (as F)	Not more than 1.0 mg/litre
16.	Barium (as Ba)	Not more than 1.0 mg/litre
17.	Antimony (as Sb)	Not more than 0.005 mg/litre
18.	Nickle (as Ni)	Not more than 0.02 mg/litre
19.	Borate (as B)	Not more than 5 mg/litre
20.	Anionic surface active agents (as MBAS)	Not more than 0.2 mg/litre
21.	Silver (as Ag)	Not more than 0.01 mg/litre
22.	Chlorides (as Cl)	Not more than 200 mg/litre
23.	Sulphate (as SO ₄)	Not more than 200 mg/litre
24.	Magnesium (as Mg)	Not more than 30 mg/litre
25.	Calcium (as Ca)	Not more than 75 mg/litre
26.	Sodium (as Na)	Not more than 200 mg/litre
27.	Alkalinity (as HCO ₃)	Not more than 200 mg/litre
28.	Arsenic (as As)	Not more than 0.05 mg/litre
29.	Cadmium (as Cd)	Not more than 0.01 mg/litre
30.	Cyanide (as CN)	Not more than 0.05 mg/litre
31.	Chromium (as Cr)	Not more than 0.05 mg/litre
32.	Mercury (as Hg)	Not more than 0.001 mg/litre

33.	Lead (as Pb)	Not more than 0.01 mg/litre
34.	Selenium (as Se)	Not more than 0.01 mg/litre
35.	Iron (as Fe)	Not more than 0.1 mg/litre
36.	Poly nuclear aromatic hydrocarbons	Not detectable
37.	Polychlorinated biphenyle (PCB)	Not detectable
38.	Aluminium (as Al)	Not more than 0.03 mg/litre
39.	Residual free chlorine	Not more than 0.2 mg/litre
40.	Pesticide Residues	Below detectable limits
41.	"Alpha" activity	Not more than 0.1 Bquerel/litre(Bq)
42.	"Beta" activity	Not more than 1 pico curie/litre (pCi)
43.	Yeast and mould counts 1 x 250 ml	Absent
44.	Salmonella and Shigella 1 x 250 ml	Absent
45.	E.Coli or thermotolerant bacteria 1 x 250 ml	Absent
46.	Coliforma bacteria 1 x 250 ml	Absent
47.	Faecal streptococci and staphylococcus aureus 1 x 250 ml	Absent
48.	Pseudomonas aeruginosa 1 x 250 ml	Absent
49.	Sulphite-reducing anaerobes 1 x 50 ml	Absent
50.	Vibrio cholera and V. parahaemolyticus 1 x 250 ml	Absent
51.	Aerobic Microbial Count 1 x 250 ml	The total viable colony count shall not exceed 100 per ml at 20° C to 22° C in 72 h on agar – agar or agar– gelatin mixture, and 20 per ml at 37 degree C in 24 h on agar-agar.

