



ABOUT US

COMMERCIAL DEPARTMENT OF AJMER DIVISION

(IMPLEMENTATION OF RIGHT TO INFORMATION ACT, 2005 AS PER CLAUSE (b) OF THE ACT)

Particulars of organization, functions and duties:

At divisional level Sr. Divisional Commercial Manager, is the over all in-charge of Commercial department. All activities pertaining to Commercial department in the division is coordinated by Sr. Divisional Commercial Manager, who is assisted by DCM, ACMs, Commercial Inspectors & supervisors for related activities. Commercial control is available for assisting the operating control in smooth and safe operation of trains.

The Commercial Inspectors, Supervisors (Booking, Parcel, Reservation, Goods & CTIs of ticket checking) & miscellaneous staff under Sr. DCM/Ajmer are responsible for availability of tickets, loading/unloading of parcel & goods and passenger amenities.

Functions of Commercial department:

- Passenger reservation/non reservation ticket management.
- Ticket checking management
- Parcel/goods consignment management
- Static & mobile catering management
- Passenger amenities management
- Railway cash receiving/depositing management
- Station & train cleanliness
- Passenger safety & ex-gratia management
- New train starting/stoppage management
- New station opening/closing management
- Passenger grievances management
- Train operation assistance management
- Commercial advertise management