

Key Performance Indicators FEB-2025

9 Human Resource and Court cases		Unit of Measurement	Annual Target 2024-25	Performance for the month	Cummulative performance up to the month
(a) Grievance Redressal Efficiency Index		%	1	1	1
(b) Rationalization in Manpower (Reduction in Manpower including work study)		Nos.	213	27	97
(c) Medically de- categorized staff awaiting redeployment :- Total redeployed / Total de-categorized		%	100	0%	100%
(c1) Total redeployed		Nos.		8	33
(c2) Total de-categorized		Nos.		8	33
(d) Optimization of surplus staff:- Nos. of staff category changed / Total surplus staff		%	100	0%	0%
(d1) Nos. of staff category changed		Nos.		0	4
(d2) Total surplus staff		Nos.		0	4
(e) Training of employees - Total trained at training institutes in current FY/ Avg. total employees on roll		% improvement over FY 2022-23	2	4.467%	66.132%
(e1) Total trained at training institutes in current FY		Nos.		412	6100
(e2) Avg. total employees on roll as on 31.03.2024		Nos.		9224	9224
(e3) Total trained at training institutes in previous FY		Nos.		259	5986
(e4) Avg. total employees on roll as on 31.03.2023		Nos.		8188	8188
(f) RCT - UTI Cases (Not Applicable For Divisions)	DRM reports pending for more than 90 days	%		Not pertains to Personnel Branch	
	WS pending for more than 30 days after receipt of DRM report (or within 90 days from RCT Notice)	%			
(g) Medical Reimbursement	Reimbursement within 60 days / Total reimbursement cases	%	100		
	Reimbursement within 60 days	Nos.			
	Total reimbursement cases	Nos.			
(h) CG Appointment	Total cases finalized (from death/ de- categorization of employee to eligible ward joining in Railway Service) within 6 months / Total cases finalized	%	100	-	100%
	Total cases finalized (from death/ de- categorization of employee to eligible ward joining in Railway Service) within 6 months	Nos.		-	11
	Total cases finalized	Nos.		-	11
(i) ONR Settlement	Total cases finalized within 6 months / Total cases finalized	%	100	-	100%
	Total cases finalized within 6 months	Nos.		-	29
	Total cases finalized	Nos.		-	29